

Privacy Policy

Zuka Al Sahra Portal CO. L.L.C. ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information we gather through your use of our website, products, and services.

#### 1. Information We Collect:

- Personal Information: When you interact with our website, register for an account, or use our services, we may collect personal information such as your name, email address, phone number, address, and payment information.
- Usage Information: We automatically collect certain information about your device and how you interact with our website, including your IP address, browser type, pages visited, and referring website.

### 2. How We Use Your Information:

- **Provide and Improve Services**: We use the information we collect to deliver the products and services you request, personalize your experience, and improve the quality of our offerings.
- Communicate with You: We may use your contact information to send you transactional and promotional communications, respond to your inquiries, and provide customer support.
- Legal Compliance: We may use your information to comply with legal obligations, enforce our terms and policies, and protect our rights and interests.

## 3. Information Sharing and Disclosure:

- **Service Providers**: We may share your personal information with trusted third-party service providers who assist us in operating our website, conducting business, or servicing you.
- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred as part of the transaction.
- **Legal Requirements**: We may disclose your information when required by law, to respond to legal process, or to protect our rights, property, or safety or that of others.

### 4. Data Security:

- We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction.
- Despite our efforts to secure your information, please be aware that no method of transmission over the internet or electronic storage is 100% secure. Therefore, we cannot guarantee absolute security.

# 5. Your Rights and Choices:

- Access and Correction: You have the right to access and update the personal information we hold about you. You may also request corrections to any inaccuracies.
- Opt-Out: You can opt out of receiving promotional communications from us by following the unsubscribe instructions provided in the communication or contacting us directly.
- Do Not Track: Our website does not respond to "Do Not Track" signals from your browser.

## 6. Children's Privacy:

• Our website and services are not intended for children under the age of 18. We do not knowingly collect personal information from children under 18. If you are a parent or guardian and believe your child has provided us with personal information, please contact us.

## 7. Changes to this Privacy Policy:

• We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website and updating the effective date.

### 8. Contact Us:

• If you have any questions, concerns, or complaints about our Privacy Policy or our practices regarding your personal information, please contact us at info@zasportal.com.

## 9. Additional Privacy Points:

- **Data Protection**: All credit/debit cards' details and personally identifiable information will NOT be stored, sold, shared, rented, or leased to any third parties.
- Third-Party Disclosure: <a href="https://www.zasportal.com">https://www.zasportal.com</a> will not pass any debit/credit card details to third parties.

By using our website or services, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.

Warm Regards, ZasTeam +971 50 7561063

